

Annual Report
2018



THE GROUP IN 2018

FACTS AND FIGURES – GROUP AND ASSOCIATED COMPANIES

| | Group (consolidated) | Casinos Austria AG | Casinos Austria International (consolidated) | Österreichische Lotterien Ges.m.b.H. |
|--|-------------------------|-----------------------|--|--|
| Gaming revenues and bet placed, incl. ancillary revenues (in € millions) | | | | |
| 2018 | 4,487.94 | – | 150.49 | – |
| 2017 | 4,019.60 ¹ | – | 131.76 ¹ | – |
| Gaming revenues (in € millions) | | | | |
| 2018 | – | 314.13 | – | 3,938.86 |
| 2017 | – | 330.14 | – | 3,483.08 |
| Taxes, fees and social security contributions in Austria (in € millions) | | | | |
| 2018 Total | 650.63 | 124.53 | – | 509.49 |
| Gaming-related fees | 568.41 | 94.79 | – | 472.16 |
| Other taxes, fees and social security contributions | 82.22 | 29.74 | – | 37.33 |
| 2017 Total | 621.84 | 129.18 | – | 477.08 |
| Gaming-related fees | 540.05 | 96.03 | – | 442.71 |
| Other taxes, fees and social security contributions | 81.79 | 33.15 | – | 34.37 |
| Operating result/profit (in € millions) | | | | |
| 2018 | 143.95 | 6.10 | 17.36 | 75.70 |
| 2017 | 140.21 ¹ | 18.70 | 16.89 ¹ | 66.22 |
| Annual surplus (in € millions) | | | | |
| 2018 | – | 78.88 | – | 71.06 |
| 2017 | – | 60.25 | – | 69.78 |
| Group result (in € millions) | | | | |
| 2018 | 92.66 | – | 5.30 | – |
| 2017 | 100.63 | – | 8.16 | – |
| Employees Full-time equivalent (annual average) | | | | |
| 2018 | 3,438 ³ | 1,898 ² | 788 | 484 |
| 2017 | 4,209 ³ | 1,890 ² | 1,623 | 484 |

¹ Adjusted. ² Incl. Cuisino, CAST, CCB and CALL. ³ Incl. win2day, WINWIN, tipp3 and Rabcat.

LOCATIONS IN AUSTRIA

12

casinos

19

WINWIN locations

3,255

tipp3 sales outlets

5,066

lottery sales outlets

1,002,699

win2day.at users



CASINO GUESTS (IN MILLIONS)



2.63

Austria



6.15

worldwide

GAMING TABLES



237

Austria



534

worldwide

SLOT MACHINES



2,361

Austria



6,276

worldwide

VIDEO LOTTERY TERMINALS (WINWIN, CAI)

7

785

Austria

7

2,673

worldwide

LOTTERY PICKS PLAYED



993,103,351

Total pick slip-based games



694,920,335

Lotto and LottoPlus picks



143,781,123

EuroMillions picks

INSTANT LOTTERY TICKETS PLAYED



42,316,540

Scratch-off tickets



14,766,275

Break-open tickets

About us

Building on over 50 years of experience, we offer gaming, betting and entertainment products and services of the highest standard. Our primary responsibility in all that we do is to our customers. We are a group of companies whose business activities are shaped by the principle of responsible gaming and a clear, lasting sense of social responsibility. We conduct all our business in adherence to the defined legal and regulatory parameters, working in close cooperation with the licensing authorities. Our attractive portfolio of products and services reflects the diversity in society and offers fun and excitement of the utmost quality.

We are responsible for our employees. The strength of our group is based on their diversity. That's why all our employees have the opportunity to contribute personally to our corporate success according to their qualifications and abilities. In return, we pay fair, performance-based salaries. We encourage the professional development of our employees and support their social commitment and engagement.

Competent management gives us the agility we need and creates an environment in which our employees can work autonomously and responsibly. We place our customers at the center of our activities, encourage innovation and practice a constructive culture of learning from mistakes. Each and every one of us is proud to be part of an excellent Austrian enterprise.

We embrace our responsibility to society and support charitable projects. Our tax payments facilitate important social initiatives. We also bear a responsibility to our shareholders. Efficiency and cost-awareness contribute to ensuring that our business activities generate commensurate value added.

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THE GROUP

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THE GROUP

Foreword by the Management Board

Dear Reader,

The combined annual report of the Casinos Austria and Austrian Lotteries Group for 2018 allows us to give insight into a successful year of responsible gaming in Austria.

Viewed as a whole, the various companies within the Group form a leading Austrian enterprise which has a wide range of products, strong focus on the needs of the customer and conducts its business reliably and securely in compliance with all regulatory requirements. This includes safeguarding employment in the region and commitment to society in the form of the promotion of social projects, art and cultural initiatives, as well as reliable partnerships with suppliers and retail partners.

To continue actively shaping the future as one of Austria's leading enterprises and to create the basis for a sustainable business model, the entire Group worked consistently on developing the range of games and services further in 2018. At the same time, strict adherence to the principles and necessities of responsible gaming and compliance regulations are a matter of course for us and based on appropriate management systems and certifications.

Our Group attaches great importance to digitization and 2018 saw us take significant steps in this area, in particular. For example, Austrian Lotteries has succeeded in taking its retail partners on a digital journey with the Lotteries app's new 'Glücksbörse' feature. The apps from Casinos and tipp3 also got off to a positive start and we are continuously working on further developments in this area.

Business development at Group level is excellent. The 2018 fiscal year saw the Group generate consolidated sales of 4.49 billion euros, exceeding 2017 by 11.65 percent. Some 651 million euros in taxes, fees and social security contributions paid means another record figure was posted and makes the Group one of Austria's biggest taxpayers. While Austria and the Minister of Finance had reason to rejoice, guests and players were able to celebrate, too: 3.15 billion euros in winnings paid out is also a new high.

However, it should also be mentioned that the various business units were confronted with a wide range of challenges in the 2018 fiscal year. For example, the operation

of unlicensed online and terrestrial games of chance and a large number of foreign casinos and slot machines close to our borders created challenging market conditions.

The twelve casinos in Austria posted gaming revenues of 314.13 million euros, i.e. 4.8 percent less than in 2017. More than 2.63 million guests – half of whom were international – visited Austrian establishments of Casinos Austria in the 2018 fiscal year.

Guests were clearly impressed by our catering subsidiary, Cuisino, where total sales stood at 19.42 million euros (incl. Congress Casino Baden), a year-on-year gain of 6.9 percent. It is especially gratifying when Cuisino is able to enhance the casino experience, of course – and with a total of 10 toques in the current *Gault&Millau* Guide to boot!

Austrian Lotteries and its subsidiaries generated sales of 3.94 billion euros, a year-on-year gain of 13.1 percent. The proceeds from the classic lottery games increased by 4.5 percent to 1.4 billion euros. The Lotto '6 aus 45' lottery product had a number of highlights recognized on the balance sheet in 2018. On one hand, the LottoPlus lottery product introduced in October 2017 is proving to be extremely popular among customers; on the other hand, Fortuna was extremely busy in 2018. The whole of Austria reached fever pitch after two six-time rollover jackpots and the first seven-time rollover jackpot in the 32-year history of Lotto '6 aus 45' and a Lower Austrian won the highest and first ever two-digit million Lotto prize of 14.9 million euros.

The electronic lotteries on win2day were influenced by the continuous and effective introduction of new games, the new 'Novoline Slots' and the associated high level of customer acceptance. Sales of some 1.8 billion euros put win2day 11.74 percent over 2017. Poker sales on win2day are up slightly year-on-year by about 1 percent to 2.8 million euros.

The identification of business potential was acted upon at WINWIN with successful openings in the Vienna Prater, the Bohemian Prater in Vienna and in Eugendorf near Salzburg. All in all, the 19 WINWIN outlets achieved a year-



From left: Director General Alexander Labak, Director Bettina Glatz-Kremsner, Director Dietmar Hoscher.

on-year increase in sales of 39.26 percent to 731.58 million euros. tipp3 had a successful year, recording more than 917,000 bets placed and an increase in new customers of some 16 percent during the FIFA World Cup.

2018 was also successful in terms of international business with the establishments of Casinos Austria International (also referred to below as CAI) increasing consolidated sales by 14.2 percent to 150.5 million euros. Driven by strong growth in Germany and despite the expiry of the management contract in Canada in January 2018, the CAI Group recorded its best year in a long time with an operating result of 17.4 million euros in 2018.

2018 was a year in which we as a team took many positive entrepreneurial steps to shape a future with lasting success. It is with the above in mind that we would like to take this opportunity to express our most sincere thanks to our

employees, who make a major contribution to the success of the Group with their dedication and commitment. We thank all stakeholders for their support. We hope you find this combined annual report an entertaining read.

Bettina Glatz-Kremsner

Dietmar Hoscher

Alexander Labak

Shareholders and Shareholdings

Casinos Austria and its affiliated companies provide gaming and entertainment of the highest order and are one of the world's only operators able to provide comprehensive and innovative solutions for games of chance from one source.

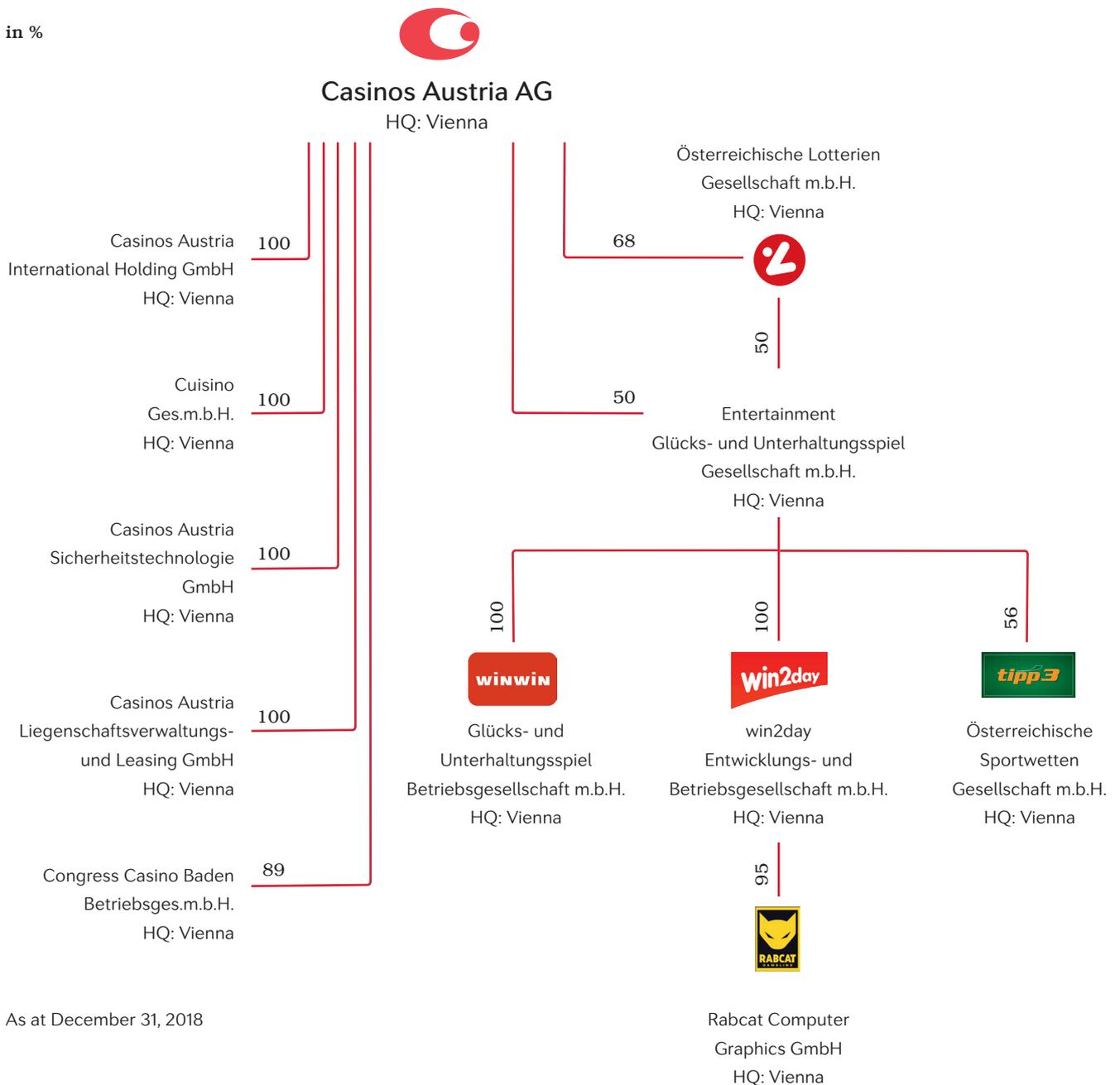
SHAREHOLDERS

in %

| | |
|--|------|
| Medial Beteiligungs-GmbH | 38.3 |
| ÖBIB Österreichische Bundes- und Industriebeteiligungen GmbH | 33.2 |
| Novomatic AG | 17.2 |
| Private Shareholders | 6.0 |
| Bankhaus Schelhammer & Schattera AG | 5.3 |

SHAREHOLDINGS

in %



As at December 31, 2018

The Supervisory Board

STATE COMMISSIONERS

Alfred Lejsek
Johannes Pasquali
Alfred Katterl

PRESIDIUM OF THE SUPERVISORY BOARD

Walter Rothensteiner, Advocate General
(Chairman)

Robert Chvátal
(1st Deputy Chair from 06/20/2018)

Harald Neumann, Director General
(2nd Deputy Chair from 06/20/2018,
Member until 06/20/2018)

Josef Pröll, Director
(3rd Deputy Chair from 06/20/2018,
Member until 06/20/2018)

Gerhard Starsich, Director General
(1st Deputy Chair until 06/20/2018)
Leonhard Romig, Attorney-at-Law
(3rd Deputy Chair until 06/20/2018)

MEMBERS OF THE SUPERVISORY BOARD

Francine Brogyányi
(from 06/20/2018)

Gerhild Hofer
(from 06/20/2018)

Pavel Horák
(Member from 06/20/2018,
Deputy Chair until 06/20/2018)

Jürgen Kittel
(from 06/20/2018)

Katarína Kohlmayer
(from 06/20/2018)

Gerald Neuber

Thomas Polzer

Elisabeth Stern
(from 06/20/2018)

Andreas Bierwirth
(until 06/20/2018)

Hannes Bogner, Director
(until 06/20/2018)

Wolfgang Horak
(until 06/20/2018)

Helene Kanta, Director
(until 06/20/2018)

CENTRAL WORKS COUNCIL (CWC) DELEGATES

Manfred Schönbauer, CWC Chairman

Christian Holz

Maria Laister

Peter Löb

Alexander Nachbaur

Alois Suppan

As at December 31, 2018

Legal and Regulatory Framework

In Austria, the state holds a monopoly on games of chance – the Group offers games of chance in Austria upon the basis of Austria's Glücksspielgesetz (referred to below as Gaming Act).

Under the provisions of the Gaming Act, the right to operate games of chance in Austria – unless otherwise provided for in said Act – is reserved for the Federal Government (monopoly on games of chance). The Federal Minister of Finance may confer this right on third parties by awarding licenses in accordance with the conditions laid down in the Gaming Act.

The legislator stipulates in the Gaming Act that a license may only be granted to an applicant when said applicant can be expected to exercise the license most effectively as a result of its particular experience, infrastructures, development measures and equity capital, as well as its systems and measures to prevent gambling addiction, protect players, prevent money laundering and criminal activities, guarantee operational reliability, provide quality assurance, monitor its own activities, and comply with any other applicable provisions in the Gaming Act.

The license to operate lotteries in Austria was awarded to Österreichische Lotterien Gesellschaft m.b.H. (also referred to below as Austrian Lotteries) and is valid until September 30, 2027. This license also confers the right to operate electronic lotteries, which include online gaming and video lottery terminals (also referred to below as VLTs).

The Federal Ministry of Finance has awarded twelve casino licenses to Casinos Austria AG (also referred to below as Casinos Austria). The licenses for the urban casinos in Bregenz, Graz, Innsbruck, Linz, Salzburg and Vienna are valid until December 31, 2027 and those for the rural casinos in Baden, Kitzbühel, Kleinwalsertal, Seefeld, Velden and Zell am See until December 31, 2030. Three additional casino licenses provided for in the Gaming Act are not awarded at present.

Section 5 of the Gaming Act also provides for the operation of gaming machines in individual provinces. Under these provisions, the nine provinces of Austria have the right to issue licenses for the operation of gaming machines provided that certain regulatory measures are adhered to.

Sports betting is classed as a skill game in Austria and not subject to the provisions of the Gaming Act; legislative responsibility for sports betting lies with the individual provinces.

LEGAL DEVELOPMENTS AT NATIONAL LEVEL

General Data Protection Regulation

Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (GDPR) constitutes the basis for general data protection legislation in the EU since May 25, 2018 and thus in Austria, where it is directly applicable. National data protection legislation was amended to account for the GDPR. The companies in the Group planned and executed implementation of the GDPR on schedule as part of an extensive project.

Wirtschaftliche Eigentümer Registergesetz [Act on establishing a register for ultimate beneficial owners] (WiEReG)

The WiEReG entered into force on January 15, 2018 and provides that those legal entities concerned must report their beneficial ownership structure to the Austrian Federal Statistical Office in its capacity as agent of the registration authority (Federal Ministry of Finance), by June 1, 2018. Owners and beneficial owners are obliged to provide the documents and information required to the legal entity. Casinos Austria and Austrian Lotteries fall within the scope of the WiEReG and made the corresponding registrations within the period provided.

**Tabak- und Nichtraucherinnen- bzw. Nichtrauchererschutzgesetz
[Act on tobacco and non-smoker protection] (TNRSG)**

The general smoking ban already adopted and that should have come into force on May 1, 2018 has been amended so that the previous option to smoke in public places is permitted beyond April 30, 2018 under certain conditions. The provisions of the Gaming Act state that federal licensees are subject to the provisions for catering establishments.

The 5th Anti-Money Laundering Directive affects credit institutions, payment institutions, electronic money institutions, life insurers, investment firms, investment funds, insurance intermediaries, auditors, external accountants, tax advisors, notaries, lawyers, trust or company service providers, estate agents, dealers if they make or accept payments of 10,000 euros or more in cash, and gaming operators.

LEGAL DEVELOPMENTS AT EUROPEAN LEVEL

5th EU Anti-Money Laundering Directive

The European Commission, the European Parliament and the European Council agreed to the amendment of the 4th Anti-Money Laundering Directive (the 5th Anti-Money Laundering Directive) during trilogue negotiations on December 15, 2017. The European Parliament adopted the Directive on April 19, 2018 and the European Council on May 14, 2018. It was published in the European Official Journal on June 19, 2018. The Directive must be transposed into the national law of Member States within a period of 18 months from publication, i.e. by the end of 2019.

Summing up, the draft of the 5th Anti-Money Laundering Directive provides the following amendments:

- Improved transparency for e-money products and stricter customer verification requirements
- Inclusion of virtual currency exchange platforms within the scope of the Anti-Money Laundering Directive
- Enhanced due diligence obligations in high-risk countries or compliance with enhanced due diligence obligations
- Strengthening of the powers of Financial Intelligence Units
- More transparency with regard to beneficial owners of companies

THE COMPANIES

Gaming Revenues and Financial Performance of our Business Units

The Casinos Austria and Austrian Lotteries Group posted consolidated sales of 4.49 billion euros in the 2018 fiscal year. A direct consequence of this positive sales performance is record payments of taxes, charges and social security contributions amounting to some 651 million euros. Our Group employs more than 3,430 people around the world and provides employment for 2,650 people in Austria.

Casinos Austria posted gaming revenues of 314.13 million euros in 2018 with its twelve casinos, i.e. 4.8 percent less than in 2017. This is due to increased competitive pressure from foreign casinos and gaming machines close to our borders, but even more so to the fact that unlicensed gaming machines are still being operated. More than 2.63 million guests – half of whom were international – visited establishments of Casinos Austria in the 2018 fiscal year.

Guests were clearly impressed by our catering subsidiary, Cuisino, where total sales stood at 19.42 million euros (incl. Congress Casino Baden). This is accompanied by the culinary achievements of Cuisino – Genuss Events by Casinos Austria. The renowned *Gault&Millau* Austria Guide has awarded the Cuisino restaurants in the casinos at Bregenz, Graz and Velden two toques respectively and the casinos at Kitzbühel, Linz, Salzburg and Vienna each won one toque.

Austrian Lotteries posted total gaming revenues of some 3.94 billion euros in 2018, representing a year-on-year increase of 13.09 percent. This strong result can be attributed to gains by the Lotto '6 aus 45' and LottoPlus lottery products, by win2day, and by WINWIN (VLTs).

The Lotto '6 aus 45' and LottoPlus lottery games achieved sales of 668.94 million euros, representing a gain of 10.84 percent over 2017. The EuroMillions product was slightly down on the previous year by 1.79 percent to 337.32 million euros. Joker achieved year-on-year gains of 2.96 percent to 186.16 million euros. The Klassenlotterie class lottery product made sales of 31.07 million euros (-2.01 percent), ToiToiToi of 14.06 million euros (-8.87 percent), Bingo of 8.51 million euros (-10.10 percent), Toto with Torwette football pool of 6.75 million euros (-14.88 percent) and the Zahlenlotto numbers lottery of 3.44 million euros (-5.78 percent).

As regards instant lotteries, year-on-year sales of the Rubbellos scratch-off tickets rose slightly by 1.07 percent to 129.20 million euros and the Brieflos break-open tickets were down 5.56 percent to 19.69 million euros.

Sales of the win2day electronic lotteries were up by 11.74 percent to about 1.8 billion euros in 2018. This is attributable to the continuous and effective introduction of new games, the new 'Novoline Slots' and the ensuing high level of customer acceptance. Poker sales on win2day are up slightly year-on-year by about 1 percent to 2.8 million euros.

WINWIN opened new outlets in the Vienna Prater on February 15, 2018, in Eugendorf (Salzburg) on March 25 and in the Bohemian Prater (Vienna) on April 27. All in all, the 19 WINWIN outlets achieved a year-on-year increase in sales of 39.26 percent to 731.58 million euros.



Austrian Lotteries

The first Lotto seven-time rollover jackpot in 32 years, a record six correct numbers, two 45 million Euro winners, the EuroMillions 'ÖsterreichBonus' ('AustriaBonus') and the 'Glücksbörse' ('Lucky Wallet') always on the smart phone – Austrian Lotteries have once more made their games current and attractive in 2018, too. Promotions and offers also provided players with plenty of additional bonus prize options.

The Austrian Lotteries range of games comprises a broad portfolio for all target groups: Lotto '6 aus 45' and LottoPlus, EuroMillions, Joker, Toto with Torwette football pool, Zahlenlotto 1-90 numbers lottery, Bingo, ToiToiToi and the Klassenlotterie class lottery are classic lottery games where draws determine the outcome. The Toto football pool is based on the results of football matches. The Rubbellos scratch-off tickets and Brieflos break-open tickets are instant lottery products. Players know whether and how much they have won immediately after scratching the surface off the winning field or opening a pull-tab.

EUROMILLIONS WITH 'ÖSTERREICHBONUS'

A prize of 100,000 euros known as the 'ÖsterreichBonus' has accompanied every EuroMillions draw exclusively in Austria since July 13, 2018. Every EuroMillions pick played in Austria enters this bonus draw automatically and as with every draw in Austria, it is overseen by a notary public. Friday the 13th turned out to be a lucky day for a player from Burgenland, who won the first 'ÖsterreichBonus'. Last year saw a player from Austria win the EuroMillions EuroPot for the first time since 2015. A player from Tyrol won about 45.6 million euros for '5 plus 2 correct numbers' in May and in September a Lower Austrian won more than 45.4 million euros.

LOTTERIES APP WITH INTEGRATED 'GLÜCKSBÖRSE'

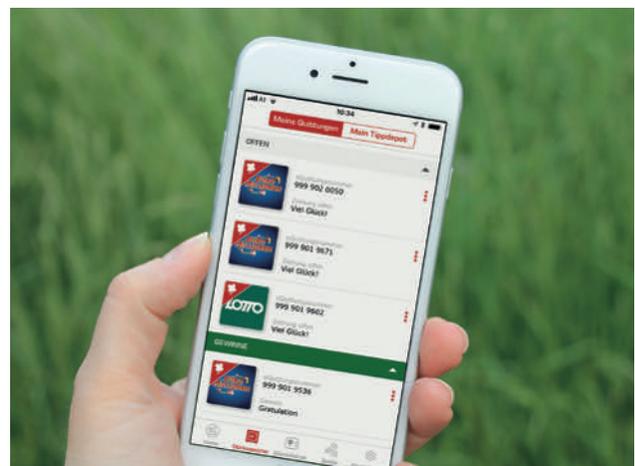
In cafés, on the move or from the comfort of your own home, everyone over the age of 18 has been able to play Lotto, LottoPlus and Joker on the move whenever they want to and without additional registration with the Lotteries app since March 2018. The 'Glücksbörse' credit balance is available only from retail partners of Austrian Lotteries and limited to 100 euros per week. The customer

chooses the amount in the app, has the barcode generated by the system scanned in the sales outlet and then pays there. The customer can then play in the next Lotto draw with a smartphone via normal pick, system pick or quick pick. The electronic receipt is stored in the app. Prizes worth up to 1,000 euros are deposited in the 'Glücksbörse' and can be paid out at any sales outlet by means of barcode. As before, prizes worth more than 1,000 euros are dealt with via a prize claim. The 'Lucky Wallet' can be used for EuroMillions picks, too, since August 2018.

The Joker prize tiers were raised during the draw of July 15, 2018. Prize tiers 2 to 6 increased to 8,800 euros, 880 euros, 88 euros, 8 euros and 1.80 euros. At the same time, the price per Joker pick was adjusted to 1.50 euros.



One factor in the success of Austrian Lotteries is its diverse product portfolio



Play Lotto, LottoPlus, Joker and EuroMillions mobile at any time with the Lotteries app.

FIRST SEVEN-TIME ROLLOVER YIELDS A RECORD SIX CORRECT NUMBERS AND 14.9 MILLION EUROS

Drawn on November 21, the first seven-time rollover jackpot in the 32-year history of Lotto was the highlight of the year. Some 20 million picks played yielded a record prize for six correct numbers of 14.9 million euros. A Lower Austrian hit this seven-time rollover jackpot alone, winning the entire 14.9 million euros and thus also the first double-digit million prize in Lotto. The most popular Lotto numbers in 2018 were 12 and 44, each drawn 20 times in the 104 rounds in 2018. The least popular was 5 (drawn only six times).

Exactly 31 years and 199 days after the first Lotto draw, Austrian Lotteries celebrated its 1,000th Lotto millionaire. This milestone was reached when an Upper Austrian picked six correct numbers worth 1,000,000 euros alone on March 25. 367 players (i.e. 83 more than in the previous year) managed to win at least 100,000 euros in 2018. This means that there was just over one high prize every day



The first seven-time rollover jackpot yielded a record prize of EUR 14.9 million.

on average. This sizable number was mainly due to the introduction of the EuroMillions 'ÖsterreichBonus', where a prize worth 100,000 euros can be won exclusively in Austria for each pick played in the EuroMillions draw.

AUSTRIAN LOTTERIES – OUR FIGURES

Austrian Lotteries posted total gaming revenues of some 3.94 billion euros in 2018, representing a year-on-year increase of 13.09 percent. This strong result can be attributed to gains by the Lotto '6 aus 45' and LottoPlus lottery products, by win2day, and by WINWIN (VLTs).

Austrian Lotteries – Our Figures

(in € millions)

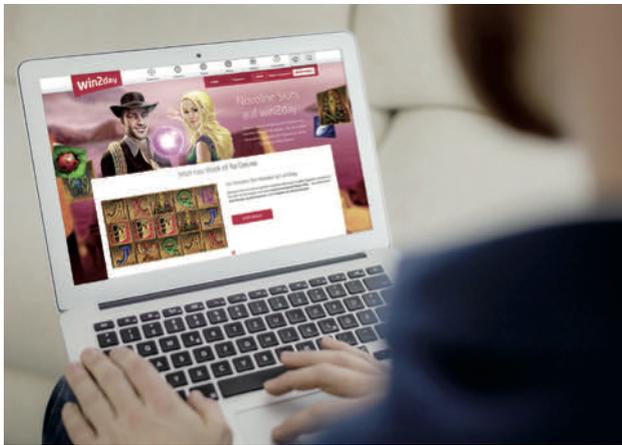
| | |
|---|----------|
| Gaming revenues | 3,938.86 |
| Taxes, fees and social security contributions | 509.49 |
| Gaming-related fees | 472.16 |
| Sport funding | 80.00 |
| Operating profit | 75.70 |
| Annual income | 71.06 |

Quantity

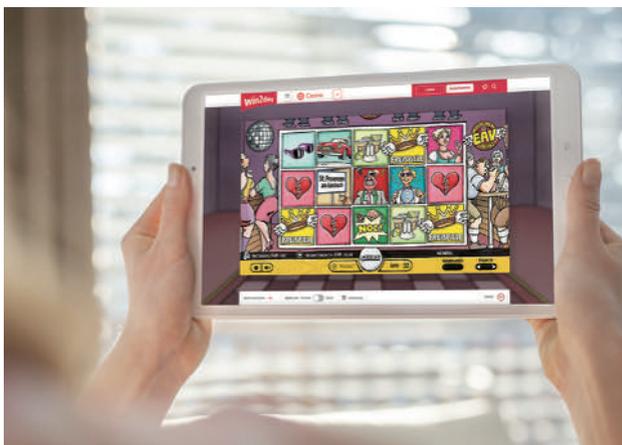
| | |
|----------------------------|-------|
| Employees (FTE) | 484 |
| Total distribution network | 5,066 |

win2day – Online-Gaming

win2day is the premier address for games of chance on the internet. Computers, tablets, smartphones – this gaming website brings the gaming experience to every device. Electronic lotteries on win2day were up by 11.74 percent to some 1.8 billion euros in 2018. This is attributable to the continuous and effective introduction of new games, the new 'Novoline Slots' and the ensuing high level of customer acceptance. Poker sales on win2day are up slightly year-on-year by about 1 percent to 2.8 million euros.



'Book of Ra' is one of the world's most popular casino games and has been available to win2day users since July 2018 – along with 17 other slots from the Novoline series.



After Falco, the 'EAV Märchenprinz' slot is the second game with an Austropop background. EAV mastermind Thomas Spitzer played a key role in shaping the game's visual appearance with his graphics.

'NOVOLINE SLOTS'

At the end of July 2018, win2day expanded its range of games by 18 slots from the Novomatic Novoline series, including the slot classic 'Book of Ra'. The online version of Novomatic games comes from the Vienna-based Greentube, which Novomatic acquired in 2010 and has since expanded. Accordingly, win2day has remained true to its principle, still focusing on high-quality games made in Austria. Prior to the game expansion on win2day, it was only possible to play on these slots for money in Austria at the twelve Casinos Austria establishments and the 19 WIN-WINs. Since the end of July, they have also been available online to the approximately one million registered win2day users.

THE WIN2DAY RANGE OF GAMES

win2day users relish its wide range of products and services. The casino section guarantees fun and excitement with classics like roulette and blackjack, as well as exclusive slots and many different video poker games. The broad portfolio of lottery games is also available on win2day. The win2day poker and bingo sections are all about shared gaming experiences. Good preparation and knowledge are the name of the game in the sports betting section.

In addition to the 18 'Novoline Slots', win2day expanded its range of casino games by the 'Wild Sven on 10' video poker game and the 'Cleopatra's Gold', 'Kitchen Samurai', 'Pet Fight', 'Skystorm', 'Nikola Tesla's Incredible Machine' und 'EAV Märchenprinz' slots in 2018.

The protection of minors and the protection of players against excessive gambling have always been an absolute priority for Austrian Lotteries and Casinos Austria, including on the win2day platform. Detailed information on the responsible gaming measures in place on win2day can be found in this report from page 28 onwards.

WINWIN – Video Lottery Terminals

AUSTRIAN & FINNISH ONLINE POKER SERIES 2018

The poker room on win2day regularly hosts large tournaments and special promotions. These include a wide range of world-class poker promotions in cooperation with Finnish operator Veikkaus. The poker highlight of the year was the Austrian & Finnish Online Poker Series 2018 (AFOPS 2018), which was hosted exclusively on win2day. win2day determined ten finalists in a series of ten tournaments before the Austrian & Finnish Online Poker Champion 2018 was ultimately crowned in the grand finale. The cumulative prize money for all AFOPS 2018 events amounted to some 200,000 euros.

Electronic lotteries

Section 12a of the Gaming Act states that electronic lotteries are games in which the player participates directly via electronic media and for which the outcome of the draw is calculated centrally and communicated via electronic media. Austrian Lotteries holds the license to operate electronic lotteries. The games offered in the poker, bingo and casino rooms constitute electronic lotteries. Keno is run in accordance with section 12b of the Gaming Act and offered exclusively via the internet on win2day.

Since the end of 2018, WINWIN has welcomed its guests with a new general advertising line and the 'WINWIN Games & More' slogan. The brand is thus focusing on 'games' as the central activity and on 'more' as its promise to customers. WINWIN now operates 19 outlets, three of which were opened in the 2018 fiscal year. WINWIN generated sales of 731.58 million euros in 2018, an increase of 39.3 percent compared to 2017.



People can play in WINWIN outlets in the Austrian capital for the first time after one opened in the Prater in February 2018 and another in the Bohemian Prater (Monte Laa) at the end of April.

Every WINWIN outlet offers guests the opportunity to play on the latest generation of VLTs. A stylish setting, high-quality bistro cuisine at fair prices, well-trained staff, regular events with live music and great promotions round off the package. WINWIN outlets are open 364 days a year (closed on December 24). Admission is free and there is no obligation to wear a jacket or tie. Admission to the gaming area of a WINWIN outlet is permitted to guests aged 18 or over upon presentation of a personalized WINWIN Card.

Each outlet has between 12 and 50 terminals with up to 83 different games, which can be played from stakes of 10 cents. The maximum stake that can be played is 10 euros and the maximum prize 10,000 euros. Details of the responsible gaming measures can be found in this report from page 28 onwards.

WINWIN outlets have been an important addition to the local and regional leisure and tourism amenities for years. As a strong partner in their respective regions, they support sporting events and charitable causes.

NEW GENERAL ADVERTISING LINE

After a relaunch, the WINWIN brand is focusing on the core activity of 'games' and the 'Café, Bar and Game' slogan is now 'Games & More'. More fun, more games, more atmosphere, more hospitality – quite simply more good things for the customer. WINWIN also shows its modern and contemporary side thanks to the new image posters. The new text and visual language attract attention and appeal to a younger audience.

THREE NEW OUTLETS OPEN IN 2018

People can play in WINWIN outlets in the Austrian capital for the first time after one opened in the Prater in February 2018 and another in the Bohemian Prater (Monte Laa) at the end of April. WINWIN Prater covers 226 square meters and is home to 50 VLTs with more than 80 different games. One highlight is the highly exclusive VIP VLTs. The WINWIN outlet boasts a luxurious design with magnificent stucco. Thanks to the second outlet in Vienna, the Bohemian Prater has been richer by one attraction since April. Modernity and elegant design have been combined on some 300 square meters. In addition to the 50 VLTs, VIP VLTs are available there, too.

The WINWIN outlet at Eugendorf near Salzburg opened at the end of March and is the fourth in this province. Less is more is how it describes itself with 15 VLTs.

VIDEO LOTTERY TERMINALS

VLTs look like classic slot machines but differ very significantly from the latter in their gaming mechanism. While each slot machine calculates its win/lose decisions autonomously by random generator, a random generator installed on a central computer makes this decision for a VLT based on a predetermined prize structure. The central computer then transmits the results to the terminal in question via a telecommunications link.

WINWIN Standorte

| | | Date opened |
|-------------------------------|---------------|--------------------|
| Mayrhofen | Tyrol | May 21, 2004 |
| Lienz | Tyrol | August 14, 2004 |
| Schärding | Upper Austria | April 21, 2005 |
| Zell am See | Salzburg | March 23, 2006 |
| Steyr | Upper Austria | June 6, 2007 |
| Wels | Upper Austria | September 27, 2007 |
| Landeck | Tyrol | April 23, 2008 |
| Vöcklabruck | Upper Austria | October 29, 2008 |
| Kufstein | Tyrol | May 14, 2009 |
| Krems | Lower Austria | March 30, 2011 |
| Salzburg | Salzburg | May 24, 2012 |
| Linz Urfahr | Upper Austria | January 22, 2015 |
| Schwaz | Tyrol | May 13, 2015 |
| Wiener Neustadt | Lower Austria | August 21, 2015 |
| Wels/Stadtplatz | Upper Austria | January 5, 2016 |
| Bischofshofen | Salzburg | April 19, 2017 |
| Vienna Prater | Vienna | February 15, 2018 |
| Eugendorf | Salzburg | March 25, 2018 |
| Bohemian Prater/ Monte Laa | Vienna | April 27, 2018 |

WINWIN

WINWIN's business purpose is the operation of VLTs, which are marketed in Austria under the WINWIN brand. Austrian Lotteries holds the license for VLTs pursuant to section 12a of the Gaming Act. It contributes its innovative strength in the media and technology sectors, in particular. Casinos Austria oversees operational planning and provides WINWIN with its expertise in gaming and catering.

Casinos in Austria

The twelve Austrian casinos delight more than 2.6 million guests each year with 237 gaming tables, 2,361 slot machines, twelve restaurants and excellent event locations. A responsible approach to the core competence, gaming, is a key factor for success.

Attractive locations, a varied range of games and appealing cuisine make casinos a popular place to go. It does not matter if you are a first-time guest or a seasoned gaming enthusiast, a casino visit has something for everyone. And our guests can be confident that the company takes numerous steps to ensure that gaming is enjoyable and worry-free. First and foremost is the stringent responsible gaming policy, which actively protects players.

The twelve casinos are as unique as the different regions of Austria they are located in. They can be found in the magnificent setting of an historic city palace, surrounded by mountains or lakes, in perfect inner-city locations or even in a baroque palace, like in Salzburg. From Bregenz across Innsbruck to Graz, Salzburg, Velden, Baden and Vienna – the perfect conditions for a wonderful casino visit await you everywhere.

THE CASINO GAMING EXPERIENCE

Casinos Austria gave new stimulus to the range of games in 2018, too, developing interesting new game variants for guests. The casino gaming experience is the core competence of the twelve casinos in Austria. They have been delighting guests for many years with both international casino classics like roulette, blackjack and poker, and various different slot machines. Local games like 'watten' at Casino Kitzbühel are also popular. After all, it is precisely new game variants that allow the company to showcase its innovative strength – to the delight of guests.

Created by Casinos Austria, the recently introduced Banker 5 bonus option in Easy Hold'em now gives players the opportunity to bet on the banker's cards matching certain combinations. This new betting option with a low minimum stake gives players the chance to win up to 100 times the stake.



Casino Vienna is a typical city casino in the traditional style.



Casino Bregenz is a popular leisure destination at the festival city on Lake Constance.

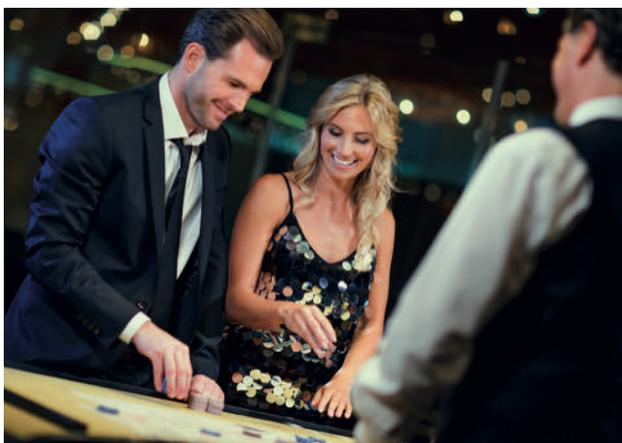
The Eschnihat Alsakri (Wing of the Falcon) project was implemented with guests from Arab countries in mind who like to bet on new opportunities. Nine adjacent numbers can be played with five chips on the party roulette wheel. A new roulette table layout design also offers new betting options for the number 00 (double zero). The target audience accepted this offer enthusiastically.

The party atmosphere at the casinos was directed especially at casual visitors and the young at heart in 2018. Separate party zones in the casinos with happy hours, photo boxes and cash showers proved that you can also

party in the casino on weekends. But since casinos are all about gaming, of course, the party games offered something special here, too. For example, party roulette has a double zero above the zero on the wheel and so offers players 38 winning numbers on which to place their bets. The ball rolls in the halo wheel, which attracts attention with color effects. 'Small stake, great fun' is the motto at the party roulette and party blackjack tables, where bets can be placed from as little as 2.50 euros. Things are more relaxed at parties than in everyday life, and the same applies to the casino party games. The more casual the look, the better, and the uniforms worn by the croupiers are no exception, either. Due to strong demand, this has been expanded and party roulette and party blackjack are now played in the twelve casinos on more than 30 gaming tables during the week, too. Offers that combine the gaming experience with excitement and additional chances of winning or great specials are the popular promotions like Friday the 13th, Double Days or Ladies Night.

2018 was also the 10th anniversary of the Casinos Austria Poker Tour. As usual, numerous exciting tournament weeks were held in the casinos and buy-ins from 100 euros to 25,000 euros meant a personally tailored experience was enjoyed by every poker player.

Numerous guests from all over the world were excited about the European Poker Championship in Velden on Lake Wörth in July. The 29th European Poker Championship broke all tournament appearance records and yielded prize money of more than 3 million euros. Thanks to the beautiful location directly on Lake Wörth, more than



Gaming entertainment on 237 different gaming tables.

1,000 national and international poker fans from 25 countries once more attended this extravaganza in Carinthia in 2018.

Another highlight of 2018 was the Blackjack World Championship, which Casino Innsbruck hosted for the second time. A prize pool worth euros 241,000 attracted 131 top-class international players to this great event.

Gaming on the slot machines was also able to build on the success of previous years in 2018. Casinos Austria offers varied and thrilling entertainment on 2,361 state-of-the-art slot machines equipped with HD screen, Bose sound system and LED lighting. Double Days (dates such as 2/2, 3/3, etc.) are one extremely popular promotion on the slots and bonus prizes worth 100,000 euros can be won on them. The highest chances of winning with 1 million euros and above are available on our Mega Million jackpot slot machines. This jackpot was won at Casino Salzburg on September 9, 2018 and worth exactly 1,116,917.77 euros.

Number of Slot Machines in 2018

| | |
|-------------------------|-------|
| Slot Machines | 2,361 |
| Easy Roulette Terminals | 212 |

Number of Gaming Tables in 2018

| | |
|--------------------------|------------|
| American Roulette | 40 |
| Party Roulette | 32 |
| Double Roulette | 1 |
| Blackjack | 79 |
| Blackjack X-change | 2 |
| Tropical Poker | 11 |
| Poker | 39 |
| Easy Hold'em | 19 |
| Macau Baccarat | 9 |
| Other | 5 |
| Total Table Games | 237 |

CASINO CUISINE

Casinos Austria has been offering excellent cuisine that leaves nothing to be desired for several years. In addition to the gaming experience, great food also delights visitors during an evening at the casino. This is mainly thanks to the Cuisino – Genuss Events by Casinos Austria catering brand. It has been expanded further and all twelve casinos have now adopted the Cuisino brand. The high-quality cuisine attaches great importance to regional specialties and was rewarded by *Gault&Millau* with a total of ten toques in 2018. The Cuisino restaurants in the casinos at Bregenz, Graz and Velden have two toques respectively and the casinos at Kitzbühel, Linz, Salzburg and Vienna each have one. The company is extremely proud of this culinary recognition.

Cuisino has been part of the 'Ark of Taste' slow food project – which is all about the preservation of forgotten foods – since autumn 2018. The Cuisino restaurants at Baden, Bregenz, Graz, Kitzbühel, Linz, Salzburg, Velden and Vienna have each adopted a regional product and incorporated it into their menu.

Cuisino restaurants and bars pamper their guests with an unforgettable dinner, trendy cocktails or fine snacks between meals either à la carte or as part of a package like Dinner & Casino or Dinner & Casino Night – and the casinos invite you to spend a few exciting hours at the gaming tables. The popular Dinner & Casino package can be ordered and printed at shop.casinos.at in the print@home version from the comfort of your own home.

WORLD-CLASS EVENT OPERATOR

A lively dance evening or clubbing at Casino Baden, a fun cabaret at Casino Innsbruck, summer parties at Casino Zell am See or tasting fine wine at Casino Graz. These are just some of the events organized by Casinos Austria. You can also get married at the casino and 13 couples said "I do" at Salzburg's Klessheim Palace in 2018. Guests who visit one of the many events at the casino, at Congress Casino Baden (CCB) or at Studio 44 in Vienna are spoiled in every respect. Customers and guests can look forward to events of the highest quality.



Enjoy a relaxing time in the restaurants and bars of Casinos Austria.

The casinos also offer a professional service for corporate, club or anniversary celebrations, as well as for conferences or customer events. The feiern.casinos.at website provides all the facts at a glance and allows companies to put together individual packages like 'Casino Party', 'Casino Tournament' or 'Casino Team Package' for their corporate celebration quickly and easily.

Events in 2018

| | |
|--|--------|
| Events | 2,400 |
| Tournaments | 1,000 |
| Tournament participants | 42,500 |
| Casino-on-Tour events at balls, corporate celebrations and trade fairs | 258 |



Casinos Austria promises an exciting and varied time in the twelve casinos.



Casino Baden delights guests as a casino and event location.

Casino locations

Casino Baden
Kaiser-Franz-Ring 1
A-2500 Baden
Phone: +43 2252 444 96
Email: baden@casinos.at
baden.casinos.at

Casino Bregenz
Platz der
Wiener Symphoniker 3
A-6900 Bregenz
Phone: +43 5574 45127
Email: bregenz@casinos.at
bregenz.casinos.at

Casino Graz
Landhausgasse 10
A-8010 Graz
Phone: +43 316 832578
Email: graz@casinos.at
graz.casinos.at

Casino Innsbruck
Salurner Straße 15
A-6020 Innsbruck
Phone: +43 512 587040
Email: innsbruck@casinos.at
innsbruck.casinos.at

Casino Kitzbühel
Hinterstadt 24
A-6370 Kitzbühel
Phone: +43 5356 62300
Email: kitzbuehel@casinos.at
kitzbuehel.casinos.at

Casino Kleinwalsertal
Walsersstraße 31
A-6991 Riezlern
Phone: +43 5517 5023 240
Email:
kleinwalsertal@casinos.at
kleinwalsertal.casinos.at

Casino Linz
Rainerstraße 2-4
A-4020 Linz
Phone: +43 732 654487
Email: linz@casinos.at
linz.casinos.at

Casino Salzburg
Schloss Klessheim
A-5071 Wals-Siezenheim
Phone: +43 662 854455 0
Email: salzburg@casinos.at
salzburg.casinos.at

Casino Seefeld
Bahnhofstraße 124
A-6100 Seefeld
Phone: +43 5212 23 40
Email: seefeld@casinos.at
seefeld.casinos.at

Casino Velden
Am Corso 17
A-9220 Velden
Phone: +43 4274 2064
Email: velden@casinos.at
velden.casinos.at

Casino Wien
Kärntner Straße 41
A-1010 Wien
Palais Esterházy
Phone: +43 1 5124836
Email: wien@casinos.at
wien.casinos.at

Casino Zell am See
Esplanade 4-6
A-5700 Zell am See
Phone: +43 6542 47447
Email: zellamsee@casinos.at
zellamsee.casinos.at

Casinos Austria International

Casinos Austria International continues its way to the top and closed 2018 with a significant increase in sales and an extremely pleasing operating result.

Casinos Austria International Holding (also referred to below as CAIH) brings Casinos Austria's comprehensive international activities under one roof. Founded in 1977, the wholly-owned subsidiary of Casinos Austria has since gone on to become one of the global leaders in the casino sector. Its broad portfolio of development, consulting and management services has seen CAIH implement more than 300 casino projects across the globe. Focus is always put on perfectly aligning the products with the particular market. The highest standards of quality, efficiency and staff professionalism guarantee guests enjoy the ultimate gaming experience.

In 2018, the CAIH portfolio comprised 32 establishments in 13 countries, including five cruising casinos and one video lottery. 297 gaming tables and 3,915 slot machines were in operation with 788 staff members employed. Due to the expiry of the management contract for Canada in January 2018, the number of visitors fell to 3.5 million, although a significant increase in turnover to 150.5 million euros was nevertheless achieved. Driven by a strong increase in sales in Germany, the CAI Group recorded its best year in a long time with an operating result of 17.4 million euros in 2018.



Reef Hotel Casino in Cairns, Australia.

2018 IN REVIEW

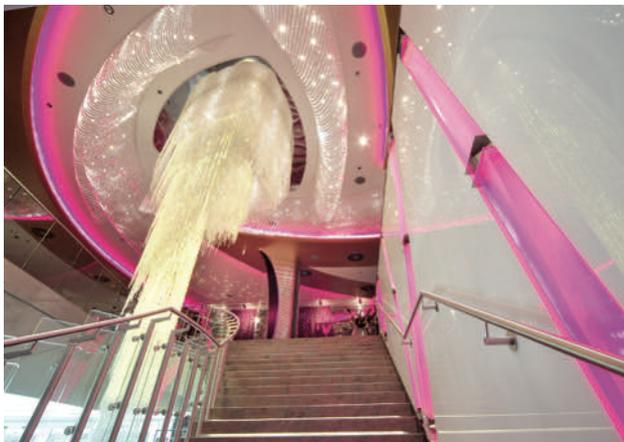
Developments at the CAI casino establishments gave rise to the following picture:

- Casinos in Germany recorded a marked increase in both visitor numbers and sales thanks to the reduced range of slot machines offered by the competition.
- In Belgium, sales increased both in the slot machine – owing to the new range of games – and in the table gaming areas, despite a moderate drop in visitor numbers.
- Visitor numbers and sales in Hungary also increased again.
- Casino Schaanwald has already exceeded expectations in terms of visitor numbers and gaming revenues just one year after it opened in October 2017 and enjoyed a successful 2018.
- VLT revenues in Macedonia saw a marked increase as compared to the previous year. The average number of VLTs had increased to 1,888 by the end of 2018.
- Casino Lugano benefited from the closure of its competitor, a casino in Campione, and significantly increased gaming revenues.
- Sales at Grand Casino Bern dropped in line with a moderate drop in visitor numbers.
- Casino St. Moritz increased gaming revenues despite a moderate drop in visitor numbers.
- Reef Hotel Casino in Cairns, Australia, saw a slight increase in visitor numbers and hotel revenues.
- CAI ceased operating casinos on cruise ships in July 2018.
- The CAI Ontario Inc. management contract in Canada was terminated in January 2018.
- Helmut Wede was appointed co-CEO of Casinos Austria International Holding GmbH alongside Christoph Zurucker-Burda on October 1, 2018.

Management has consistently restructured the CAI Group in recent years through cost-cutting and revenue growth programs. At the same time, such new projects as the recently established casino in Liechtenstein have been successfully implemented.

The new management team's focus will be on actively optimizing existing establishments further and stepping up expansion in existing markets by opening new locations or introducing new products, for example.

Casinos Austria International publishes financial reports in the OeKB's Issuer Information Center. The financial report for 2018 will be available for downloading at issuerinfo.oekb.at/startpage.html by the end of April 2019.



Impressive stairway at the Spielbank Hannover im RP5.



Casino Copenhagen in Denmark is one of the 32 CAI operations.

CAI Operations in 2018

- _ Reef Hotel Casino, Cairns, Australia
- _ Casino Royale, Sharm el Sheikh, Egypt
- _ Casino Semiramis, Cairo, Egypt
- _ Grand Casino Brussels Viage, Brussels, Belgium
- _ Casino Copenhagen, Denmark
- _ Casino Odense, Denmark
- _ Casino Munkebjerg Vejle, Denmark
- _ Casino Marienlyst, Helsingør, Denmark
- _ Spielbank Bad Bentheim, Germany
- _ Spielbank Bad Harzburg, Germany
- _ Spielbank Bad Pyrmont, Germany
- _ Spielbank Bad Zwischenahn, Germany
- _ Spielbank Göttingen, Germany
- _ Spielbank Hannover im RP5, Hannover, Germany
- _ Spielbank Norderney, Germany
- _ Spielbank Wolfsburg, Germany
- _ Spielbank Osnabrück, Germany
- _ Aquamarin Casino Seevetal, Germany
- _ Casino Schaanwald, Principality of Liechtenstein
- _ Casino International Batumi, Georgia
- _ Oasis Hotel Casino Resort, Jericho, Palestine (not operational)
- _ Casino St. Moritz, Switzerland
- _ Casino Lugano, Switzerland
- _ Grand Casino Bern, Switzerland
- _ Casino Grand, Brno, Czech Republic
- _ Casino Pupp, Karlovy Vary, Czech Republic*
- _ Casino Sopron, Hungary

Casinos on vessels belonging to Silversea Cruises*:
Silver Muse, Silver Shadow, Silver Spirit,
Silver Whisper, Silver Wind

VLTs in Macedonia

*Operation discontinued in 2018.

tipp3 – Sports Betting

Measures were taken to strengthen the supply structure for the main sports event of 2018, the FIFA World Cup in Russia. The tipp3 Club was launched as early as during the warm-up phase of this major event and a tipp3 app introduced for placing bets electronically. A significant increase in bets was thus achieved in cooperation with our most important retail partners, the tobacconists. Intensification of the partnership with the tipp3 brand ambassador Franco Foda, who manages the Austrian national football team, formed another focal point of communication in 2018.

As an Austrian Company, Österreichische Sportwetten GmbH sells its products exclusively on the domestic market under the tipp3 brand. tipp3 is an exceptionally strong brand with an excellent reputation and assets that are well maintained and secured for the long term. The tipp3 brand's level of recognition currently stands at some 87 percent (source: Nielsen Fußball-Monitor, Welle November 2018). Since tipp3 products are distributed primarily via Austrian Lotteries sales outlets, tobacconists are among tipp3's most important retail partners.

TIPP3 APP ENABLES DIGITAL BETTING

The tipp3 app has been available on the Google Play Store and the App Store since mid-February 2018. It offers an even larger and always current range of sports betting services, the odds and a summary of all winnings clearly on a smartphone. Players are immediately notified on their smartphone whenever they win. The new app allows customers to put together a pick at a time of their choosing. The pick is scanned via barcode on the smartphone at the sales outlet and paid for as usual, meaning that in addition to making it easy for customers to put together picks, the app also simplifies processing at the sales outlets.

TIPP3 CLUB STARTS ON TIME FOR THE FIFA WORLD CUP

The tipp3 Club was launched with the motto 'Make the most of your pick' on March 20, 2018 with an exclusive 2018 FIFA World Cup raffle. The lucky winner could look forward to an unforgettable trip to Moscow with manager of the Austrian national side Franco Foda to enjoy the football highlight of the year with him in Luschniki Stadium. This also differentiated us from the numerous competitors.

The tipp3 Club is a bonus program that offers regular and new customers many benefits and additional chances of winning. The loyalty bonus allows tipp3 customers to collect balls through regular betting and exchange them for betting credits. Members have bonus draws to look forward to in the shape of the Super-Chance. Besides the exclusive trip with Franco Foda, tipp3 club members also had the chance of winning one million rubles during the World Cup.

FIFA WORLD CUP YIELDS SIGNIFICANT GROWTH IN SALES

Strong visualization and presence at the sales outlets as well as highly trained and motivated retail partners made more than 917,000 bets and an increase in customers of some 16 percent possible during the World Cup. Special promotions were carried out at high-turnover sales outlets. A separate sales challenge for retail partners created an additional motivating factor for sales.

Österreichische Sportwetten Gesellschaft m.b.H.

The company holds licenses from all nine provinces in Austria to operate sports betting, which does not fall under the national monopoly on games of chance. Österreichische Sportwetten Gesellschaft m.b.H. was founded in April 2000 and the first bet was played on August 24, 2001. The company has since gone on to become Austria's leading sports betting operator in its sector with some 6.3 million bets placed under the tipp3 brand each year on average. This equals 205 million bets since the company was founded. tipp3 bets can only be placed by people of 18 or over in sales outlets, via the tobacconist app or online at tipp3.at.

OUR RESPONSIBILITY

Compliance and Management System

Quality awareness, responsibility to guests, to players, to society and to the licensing authority are integral elements of our corporate culture. Compliance and comprehensive management systems serve as important instruments in our quest for continuous improvement.

At the Casinos Austria and Austrian Lotteries Group we understand compliance to mean adherence to all statutory provisions by companies. Beyond this perfectly logical interpretation, we also understand it to mean the establishment of corresponding organizational provisions to ensure that all statutory and internal regulations and directives are adhered to. Together, these form a mandatory, binding and unambiguous set of rules for our staff. We use comprehensive management systems to achieve our corporate goals and to ensure the quality of individual processes. In adhering to our code of conduct, staff members work and act in an ethical and legally responsible manner.

Violations of the law and illegal or improper conduct that contravenes our corporate value system can have far-reaching consequences. They can give rise to financial penalties, claims for damages or the confiscation of profits. They can also seriously damage our image and reputation, which in turn has a negative effect on stakeholder confidence and thus on our business.

Our Group's core internal compliance competences lie in the fields of data protection, anti-corruption and the fight against money laundering. They also extend to the areas of responsible gaming, information security, quality management and corporate social responsibility (also referred to below as CSR).

The long-standing elements of compliance within the Group are externally audited periodically and comprise:

- **Anti-corruption:** This is maintained by principles and measures aimed at ensuring that the company, its staff and wherever appropriate third parties comply with anti-corruption provisions, where the Group is guided by the international IDW PS 980 standard.
- **Data protection:** Casinos Austria and Austrian Lotteries are both subject to the data protection rules of conduct for licensed gaming operators, which are complied with through a verifiable management system and regular audits. Particular importance is attributed to the implementation of the General Data Protection Regulation, which has been in force since 2018.
- **Anti-money laundering:** As part of an audited management system (ISAE 3000) for money laundering and crime prevention, money laundering risks are continuously assessed and regular anti-money laundering training courses held.
- **Information security:** This contributes to protecting against dangers or threats, preventing economic losses, minimizing risks and constitutes important safeguarding measures vis-à-vis statutory data protection requirements.
- **Responsible gaming:** Gambling addiction is the pathological overconsumption of gambling. Staff training and a range of organizational and technical measures aim to ensure the implementation of statutory and internal requirements for the prevention of gambling addiction.

WHISTLE-BLOWER SYSTEM

Our Group gives absolute priority to compliance with statutory and internal regulations. We can only avert damage to our company, our guests, customers, staff and business partners if these regulations are observed. Accordingly, it is important to identify misconduct early on and to rectify and remedy it immediately.

The whistle-blower system was set up to offer a means of providing evidence of a serious violation of any rule or legislation. It includes any violation that may seriously impair the (financial) interests of the Group or cause serious reputational damage. As part of a fair and transparent procedure, the whistle-blower system protects the company, those affected and the whistle-blowers.

The Casinos Austria and Austrian Lotteries whistle-blower system has been available to internal and external whistle-blowers since 2018 and can be accessed via the following address: www.bkms-system.net/cal.

SUCCESSFUL COMPLIANCE RECERTIFICATION IN ACCORDANCE WITH ISO 19600 AND ISO 37001

ISO 19600 is an international standard that establishes guidelines for the use of compliance management systems. Such systems help organizations to identify, understand and respond properly to the risks of irregular conduct. Risk assessment is a central element of compliance management in the ISO 19600 standard. Risks are weighted and prioritized based on their likelihood of occurrence. Appropriate measures must be taken against the most serious compliance risks identified. The ISO standard also extends to the roles and responsibilities of the individuals involved.

The new ISO 37001 standard is a practicable tool used by organizations to critically assess their current risk situation and incorporate appropriate measures against corruption into their existing structures and processes. Like all management system standards, ISO 37001 is based on the High-Level Standard Framework, making it easy to incorporate into an existing compliance management system based on ISO 19600.

Casinos Austria was once more the only gaming group in the world to be audited and successfully certified according to the ISO 19600 and 37001 standards in 2018.

SUCCESSFULLY COMPLETED MAINTENANCE AUDIT IN ACCORDANCE WITH THE GOODPRIV@CY STANDARD

GoodPriv@cy is a registered quality guarantee mark that is awarded for exemplary data protection practices and the corresponding high standards of information security. The primary aim of GoodPriv@cy is to reinforce public confidence in the holders of this seal of quality complying with data protection (and thus also privacy protection) requirements. The SQS GoodPriv@cy certificate is internationally recognized.

The annual GoodPriv@cy audit of our data protection management system by SQS took place between May 7 and 9, 2018. In addition to the headquarters of Casinos Austria AG, Österreichische Lotterien Gesellschaft m.b.H. and Casinos Austria Sicherheitstechnik GmbH, the casinos in Graz and Vienna were audited in 2018. An audit of the casinos in Bregenz, Kleinwalsertal, Linz and Velden is planned for 2019.

CERTIFIED QUALITY MANAGEMENT

Casinos Austria was once more audited and certified according to the current ISO 9001:2015 standard (since 2008). Quality management is an important element for all the company's processes.

Responsible Gaming

The Casinos Austria Group is an international leader in the field of responsible gaming. Our certified responsible gaming management system, annual Responsible Gaming Academy (RGA) and strict adherence to our 'Code of Conduct Responsible Advertising' serve as evidence of the extensive measures taken by the Group to protect our players and customers.

Our Group is aware that participation in gambling can have adverse effects on people in certain cases and has designed its guest policy such that it plays a decisive role in minimizing such effects wherever possible. This is also our regulatory mandate. Responsible gaming shapes the business activities of the entire Group.

Access to our casinos is restricted to people over the age of 18 and subject to the Casinos Austria AG House Rules and Gaming Regulations. An official photo ID is required for admission to a casino. Guests check in at the reception each time they visit a casino. The sale of our lottery products or payout of lottery prizes is restricted to people over the age of 16. People must be aged 18 or above to participate in tipp3, access WINWIN outlets, play on win2day.at or purchase EuroBon payment vouchers. Special responsible gaming features are in place on win2day, at WINWIN outlets and on tipp3.at to provide customers and users with additional support in managing the amounts of time and money they spend on gambling.

FIVE-POINT RESPONSIBLE GAMING PROGRAM

To protect our guests and players, a strategic framework has been developed that sets out clear rules for player protection. This Five-Point Responsible Gaming Program comprises the following areas: (1) player protection, (2) regular and lasting training, (3) responsible advertising, (4) the promotion of research and cooperation with counseling centers and treatment facilities, and (5) quality assurance in content and processes.

The Responsible Gaming, Advertising & Sponsoring unit oversees the implementation of legally stipulated player protection and measures and is therefore in regular contact with research, consulting and treatment facilities.

STAFF TRAINING

Managers in our Group with direct customer contact once more attended focused training events and workshops led by national and international experts in 2018. Furthermore, all members of staff in our Group are required to complete mandatory basic responsible gaming training online.

In accordance with the provisions of section 25(3) of the Gaming Act, as amended, Casinos Austria and WINWIN monitor visiting frequency and amounts gambled for all guests. These specially trained staff members (pursuant to section 25(3) of the Gaming Act, as amended) attend courses provided by an inter-disciplinary team. As at December 31, 2018, the Group employed a total of 193 specially trained staff members.

The conference at our RGA is one of our Group's most important training measures for responsible gaming. It was organized for the 15th time in 2018 and recognized with the Austrian Eco-Label for green events. The conference was followed by a stakeholder round table on the broad topic of player protection. In addition, the first joint workshop involving Casinos Austria guest relations and organization managers and WINWIN outlet managers was held with the aim of finding synergies.

RETAIL PARTNER TRAINING

All new retail partners of Austrian Lotteries are required to complete basic responsible gaming training before they sell their first gaming products. Since 2013, all retail partners have been required to participate in annual responsible gaming training via the sales terminal.

Personal player protection training for retail partners given by Austrian Lotteries sales representatives was supported by a brochure covering the information prioritized for 2018. The 'Responsible gaming – keep gaming fun' player protection notice was supplemented by current items like the 'Glücksbörse' and the Lotteries app and made available for display in sales outlets in the 2018 fiscal year. Regular reports and articles in 'Lotterien Aktuell', our newsletter for Austrian Lotteries retail partners, rounded off the knowledge sharing activities in 2018. 15,787 certificates were issued for the basic responsible gaming training

in the 2018 fiscal year. Four mystery shopping inspections were made in sales outlets to verify compliance with the voluntary self-restraint of Austrian Lotteries in 2018. Inspections of this nature may result in the termination of contracts but this was not the case in 2018.

tipp3 promoters are employed in sales outlets with exceptionally high turnover. In addition to the training by sales representatives, they focus on the tipp3 product in such areas as advertising material and player protection, in particular. Player protection training is carried out on an ongoing basis for this group of people, too.

PLAYER PROTECTION ON WIN2DAY

Since 2013, players on win2day.at have been able to register for the MENTOR prevention tool. MENTOR analyzes the gaming history and gives personalized feedback to players so as to motivate them to adjust the amount of time they spend gaming and their expenditure early on if appropriate. Additional support is offered via a self-test which compares a specific player's game data with the self-assessment.

PLAYER PROTECTION INFORMATION

Launched in 2009, the Group's dedicated player protection website at www.spiele-mit-verantwortung.at provides visitors with detailed information on the player protection measures at Casinos Austria, Austrian Lotteries, win2day, WINWIN and tipp3 in German and English. Shortened versions are additionally available in eleven other languages along with a version in plain German for people with low reading skills. A free player protection hotline is also available: 0800 202 304.

CERTIFICATIONS

All responsible gaming and responsible advertising measures are managed through Casinos Austria's dedicated responsible gaming management system. In 2014, Casinos Austria became the first gaming company in the world to obtain certification according to the Responsible Gaming Standards developed by the European Casino Association. An intensive audit of all key indicators was made in October 2018, during which the Casinos Austria headquarters, as well as the casinos in Graz and Vienna, were

inspected. The findings once again confirmed that Casinos Austria meets the highest possible standards.

Austrian Lotteries was first certified according to the Responsible Gaming Standards of European Lotteries in 2012. This certification is valid for three years at a time. Recertification was successfully completed in an external audit carried out in the autumn of 2018. Compliance with the Responsible Gaming Standards of European Lotteries resulted in full Level 4 (the highest level) recertification by the World Lottery Association until 2021.

In 2018, Austrian Lotteries was also awarded the 2018/19 Certificate of Social Responsibility from GamCare, London, UK (gamcare.org.uk) for the player protection measures on win2day. GamCare awards annual certification for player protection and social responsibility. In awarding this certificate, GamCare reconfirms that the range of games offered on win2day continues to meet the 'GamCare Player Protection Code of Practice for Remote Gambling'.

Corporate Social Responsibility

Corporate Social Responsibility (CSR) plays a central role in the Casinos Austria and Austrian Lotteries Group's corporate philosophy.

We interpret CSR as being the acceptance of responsibility beyond regulatory obligations and enshrining it in a robust CSR management system, where the focus is on responsibility in our core business as a gaming company, i.e. the all-important topic of responsible gaming. But CSR in our Group goes far beyond responsible gaming. It covers the full spectrum of economic, ecologic and social responsibility across the value chain. Our CSR management system is the product of a 'best-in-class' approach.

CERTIFIED CSR MANAGEMENT SYSTEM

To give our commitment to CSR and sustainability a professional framework, we have established a CSR management system in accordance with the Austrian CSR standard (ONR 192500). Austrian Standards regularly audits and certifies the effectiveness of our management system, including in 2018. We also issue a CSR report every year in accordance with the international standards of the Global Reporting Initiative, the ten principles of the UN Global Compact and the Sustainable Development Goals of the United Nations.

At the heart of the CSR management system is our current CSR 2020 Strategy: 'People-Gaming-Environment', which summarizes our approach to CSR and how we integrate it into our day-to-day operations. This strategy considers and incorporates the Sustainable Development Goals of the United Nations.

CSR-STRATEGY 2020

"Best in class" for People, in Gaming & for the Environment



The People, Gaming and Environment CSR focus areas.

THE CSR 2020 STRATEGY

We pursue our sustainability strategy with focused steps. Clear goals and concrete key figures set the course. We introduced data reporting software in 2018 so as to collect these key figures in the most efficient manner. It now enables all non-financial performance indicators to be reported directly by the person responsible and then also analyzed. This ensures achievement of the CSR 2020 Strategy objectives.

PRIORITIES IN 2018

One of our priorities in 2018 was the CSR strategy's People action area – 'Good for Austria'. As an Austrian Group, we believe it is important that our activities benefit Austrian society as a whole and it was with this goal in mind that the corporate volunteering program was relaunched and, more importantly, significantly expanded in 2018. Instead of just one day, staff members now have five days a year at their disposal. This resulted in 2,361 hours of social work being carried out under this program in 2018.

Other priorities in the various action areas are being implemented in the establishments or by the relevant organizational units in the Group. Examples here are the stakeholder round table and the annual RGA. The two activities are established best-practice examples of our CSR strategy's Gaming action area – 'Player protection of the highest quality'.

The Group's sponsorship activities became part of our CSR in October 2018, thus sending out an important signal. The Casinos Austria and Austrian Lotteries Group views sponsorship as being part of its CSR. Among other things, sponsorship and donations help to promote and maintain social acceptance of the Group's business activities and are thus an important strategic element of CSR.

Furthermore, CSR reporting was changed from the ground up in 2018. We have dispensed with printed CSR reports since the beginning of this fiscal year and now publish all the facts about our CSR activities in a new and transparent form on the internet. What is more, we also had our CSR reporting audited by an independent third party (Deloitte) for the first time in 2018. The Group's CSR Report for 2018 will be published on www.csr-bericht.cal.at by the end of June 2019.

As already mentioned, we began recording the Group's non-financial key figures with a computerized solution at the end of 2018. This serves the further development of the CSR management system, should support strategic decision-making processes in the long term and open up new potential for success.

OUTLOOK

Our social commitment is always evolving. Our goal for the coming year is to further improve our CSR management system and incorporate the entire CSR 2020 Strategy into our corporate strategy. In addition, the goals and achievements are to be communicated extensively both internally and externally.

Human Resources

The Casinos Austria and Austrian Lotteries Group provides an attractive working environment that encourages innovation and fosters development. We place great importance on training and educating our staff, as well as on the development of valuable corporate expertise. Every investment we make in giving our staff excellent training is an investment in the success of our Group.

A total of 2,650 employees make the Casinos Austria and Austrian Lotteries Group an important employer in Austria, which offers good career opportunities, job security and a pleasant working environment. A culture of open communication with regular sharing of information and opinions forms the prerequisite for working together.

TRAINING AND EDUCATION

The range of mandatory training and e-learning opportunities offered by the Casinos & Lotteries (C&L) Academy constitutes an important factor in terms of junior and senior staff member qualification and was therefore expanded further in the 2018 fiscal year. The C&L Academy provides training on company-specific topics in an innovative format as well as a broad range of personality-development seminars and management training courses. The e-learning programs have also been available to the staff of Cuisino GmbH via the learning platform since 2018.

Employees in 2018*

| | |
|--------------------------------------|-------|
| Group | 3,438 |
| Casinos Austria AG | 1,898 |
| Casinos Austria International | 788 |
| Österreichische Lotterien Ges.m.b.H. | 484 |

* Full-time equivalent (annual average)

RECRUITMENT AND PERSONNEL MARKETING

The Group's quality of recruitment is among the best in the country. The Best Recruiters study determines the quality of recruitment at some 500 of Austria's biggest companies. We are pleased to report that Austrian Lotteries came first and Casinos Austria second in the service sector ranking, thus winning the Gold Seal and the Silver Seal of Approval, just like in the previous year. The positions in the overall ranking are also notable with Austrian Lotteries ranking an outstanding 8th out of the top 10 employers and Casinos Austria making it into the top 20 employers (19th).

Casinos Austria once again made a nationwide call for applicants for its junior croupier training program in 2018, which was held in Innsbruck, Linz and Vienna. The target audience comprised young adults who could apply for one of the three nine-week courses.

DIVERSITY AND EQUAL OPPORTUNITIES

The topic of diversity was relaunched in a big way in 2018. A Diversity Roadmap 2020 was drawn up, which sets the three priorities of disability, gender and age. Measures were taken in the areas of disability and gender on an ongoing basis in 2018. For example, we took part in the Disability Talent Program for the second time, providing disabled graduates with the opportunity to shadow staff members in our Group. Moreover, two disability awareness workshops were organized for managers and recruiters to raise awareness of the issue. Disabled staff members have been granted a new social benefit and are now entitled to three additional days off each year. Disability was communicated internally as a priority topic in our staff magazine.

The Women Leadership Breakfast created a new networking opportunity for women in managerial positions. In addition to the above, a mentoring program is also available. Increasing attention is being given to the proportion of women in all the HR processes.

'WORK AND FAMILY' AUDIT

The 'Work and Family' audit seeks to promote better reconciliation of work and family life. Our Group regularly takes various measures at our address on Rennweg to improve this, including the annual 'Family Business Breakfast' for people on maternity/paternity or care leave, childcare on workdays when schools are closed and during school holidays, information on maternity/paternity or care leave, and support for colleagues in social distress. The second 'Work and Family' audit recertification phase started in 2018. Four strategic priority topics were identified and will be dealt with by 2020. The aim is to raise manager awareness of the main topics, so as to intensify reconciliation of work and family life within the Group in a practical form. September and October saw the launch of the first priority topic: 'Parenthood, Parental Leave, Return and Active Paternity'. The focus of other topics will be 'Telework and Home Offices', 'Care and Work in Old Age' and 'Promotion of Women'.

HEALTH

Preparatory training for participation in running and walking events was organized and carried out again in 2018. This kind of networking across divisions and departments not only promotes the health of staff members but also getting to know one another and cooperation within the company. Some 92 colleagues ran together in the Business Run on September 6, 2018. In-house sports courses, e-learning on the topic of health or ongoing health care and advice from local occupational physicians complete the year-round package for staff members.

The Health Day took place in Studio 44 on November 7, 2018 and was attended by some 140 staff members. Its motto: 'Make provisions – health is not a game of chance'. The topic was cancer prevention and there were four interesting expert lectures. Everyone in attendance had the opportunity to have their own body composition assessed by means of a body analysis in the afternoon.

Studio 44 also hosted a Pink Ribbon breakfast organized by the Austrian Cancer Society in mid-February, which provided information on early detection.

There were two non-smoking seminars in mid-2018, which received financial support from the Management Board. 21 staff members made the most of the opportunity to become smoke-free.



The Disability Awareness Workshop gave senior and junior staff a new approach to dealing with people with disabilities at work.



Informative expert lectures at the Health Day showed staff the many positive effects sport has on health.

Security

The Group's security policy guarantees safety and security standards of the highest order. The protection of our guests, gaming operations and sensitive data goes hand-in-hand at Casinos Austria, Austrian Lotteries and our affiliated companies. An integrated security strategy safeguards the integrity and confidentiality of our business processes and systems.

There are many aspects to safety and security at the Casinos Austria and Austrian Lotteries Group. The security requirements are accounted for both in technical and in organizational terms. State-of-the-art video technology and staff who use it responsibly as a matter of course are key elements of the security and safety measures at our casinos. At Casinos Austria, the welfare of guests at our 12 casinos across the country has absolute priority. 29 staff members in these casinos oversee all aspects of safety and security. First aid courses are held each year in our casinos under the supervision of the Austrian Workers' Compensation Board (AUVA). Emergency scenarios and procedures (e.g. the evacuation of buildings in a fire) are also rehearsed at regular intervals.

The Group's comprehensive integrated security strategy safeguards the availability, integrity and confidentiality of our business processes and systems. Safety and security in

the gaming process is central to the corporate philosophy; the range of games is continuously improved in accordance with the principles of the safety and security policy and the latest technology is employed.

The security camera installations in the lobbies and gaming areas of our casinos are kept as unobtrusive as possible and thus convey a sense of security rather than an impression of omnipresent surveillance. The video technology serves to prevent criminal activities and thus to protect our guests, staff and the company as a whole. Recordings made in our casinos are archived for up to 30 days in accordance with data protection commission provisions and guidelines. This period is necessary because of the time it takes for credit card incidents to become apparent.

Central surveillance is a key element of the security system at Casinos Austria. This video-based system is extremely flexible and enables management from both a local control center in the casino and from a central security control center, to which fire, burglar and hold-up alarms, as well as access control systems are connected, for example.

A cross-functional security committee is responsible for adherence to all relevant guidelines and procedures. This committee ensures that security standards across the Group are continually improved.



Security in the casino begins upon entry.

Sponsorship and Sports Funding

Sponsorship within the Group is an expression of CSR in all its facets. Social commitment is just as important here as support for the areas of culture and sport. Numerous long-standing partnerships with renowned Austrian institutions and the promotion of new projects are testament to the success of this strategy.

Just how deeply sponsorship is embedded in our corporate culture is reflected by examples of various partnerships spanning decades, such as the Wiener Festwochen art festival in Vienna, the Bregenz Festival and the Burgtheater in Vienna. The sustainability aspect also comes into play here, as the knowledge that they can rely on our continued backing over a long period is crucial for the partners we sponsor. This also includes support for Austria's 'Licht ins Dunkel' [a light in the dark] fundraiser. Casinos Austria has been a partner of this initiative since its foundation 42 years ago and Austrian Lotteries since 1990.

Moreover, in accordance with our strategy, new partnerships and initiatives are emerging that involve supporting projects and institutions that focus on serving the common good in Austria, for example. It is for this reason that priority was given to supporting such projects and events in 2018.

One long-standing partnership involves the exoskeleton and along with Gregor Demblin, initiator of tech2people, Austrian Lotteries were able to bring this innovative technology to Austria. The exoskeleton is a battery-operated bionic 'suit' worn over clothing, which enables people to walk again despite paralysis. Its electric motors move the wearer's legs and support or replace the muscle functions. It is used during outpatient training with a physiotherapist. The support of the exoskeleton makes therapeutic units available to people with a walking disability.

As part of the 2018 Inclusion Prize, Austrian Lotteries and the 'Lebenshilfe' self-help organization awarded prizes to projects that enable people with disabilities to lead a life with equal opportunities and self-determination. In 2018 there were almost 50 entries for the Education, Work, Housing, Leisure, Media, Accessibility and Health categories. Nine of those were recognized at Studio 44 on November 13. The Bundesförderpreis (federal sponsorship prize [sic]) of 5,000 euros went to BIZEPS, an association that assesses the accessibility of medical practices and



Pioneering partnership: tech2people founders Dennis Veit and Gregor Demblin with Director Bettina Glatz-Kremsner from Austrian Lotteries.

Scan QR code to watch the exoskeleton video. →



Alpha Award winner Iris Wolff (middle) with Christian Jahl (head of Main Library, chair of pre-jury, expert jury) and Director Dietmar Hoscher (right) from Casinos Austria.

publishes the data online, enabling everyone to find a surgery that suits their personal needs.

Held in the casinos for the second time in 2018, the Pink Ladies Night is a successful combination of light-hearted entertainment and social responsibility. Casinos Austria has been a long-standing partner of the Austrian Cancer Society and demonstrated its solidarity by donating 1 euro to the Pink Ribbon initiative for each guest who visited its casinos on October 3, 2018. The initiative raises aware-

ness of the importance of cancer screening and early detection of breast cancer. Pink drinks were offered at the casino bars and 1 euro was donated to the Pink Ribbon initiative here, too, for each one sold.

Cultural sponsorship is also wide-ranging. Austrian Lotteries has been supporting the 'Ohrenschmaus' [treat for the ears] literary prize since 2016, which recognizes writing by people with learning disabilities and showcases their literary talent. Patron Felix Mitterer and his jury are predominantly on the lookout for writing that gives readers new insight into the life and thinking of people with disabilities. The top three authors are each awarded 1,000 euros. Markus Baumgartner, Hans-Martin Hiltner and Mustafa Akmaz won this special cultural award in 2018.

Casinos Austria has been supporting the ImPulsTanz Festival for many years. Its unique density and the diversity of performances, workshops and projects make this extraordinary festival one of the most important international contemporary dance events. Casinos Austria supports this festival through the Young Choreographers' Award worth 5,000 euros and by sponsoring the 'DanceAbility' workshop series, which brings people with and without disabilities together in dance. These publicly accessible dance workshops are a beautiful example of active inclusion.

The Lottery Days were initiated especially for this purpose and involve Austrian Lotteries offering free admission to a renowned cultural or leisure establishment like the Kunsthistorisches Museum, Schönbrunn Zoo or the Volkstheater in Vienna to anyone interested who presents a lottery pick slip or scratch-off ticket from Austrian Lotteries. A project to be proud of: Lottery Days successfully reached the 100,000-visitor mark in 2018. This event was celebrated in the autumn of 2018 at the Kunsthistorisches Museum.

Casinos Austria's own initiatives like the 10,000 euros Alpha Prize for Literature, which went to Iris Wolff in 2018 for her multi-generational novel 'So tun, als ob es regnet' [let's pretend it's raining], and the Rising Star Award won by Viennese pianist Maximilian Kromer and also worth 10,000 euros, round off the Group's sponsorship activities.

1.55 BILLION EUROS FOR SPORT

Austrian Lotteries has been supporting sport since 1986 and since then some 1.55 billion euros has been paid into the Besondere Bundes-Sportförderung [special federal sport fund]. Through the sports funding measures enshrined in the Gaming Act, Austrian Lotteries makes a crucial contribution to the funding of sport in Austria. Legislation has guaranteed the annual funding of sport based on the tax revenues from Lotto and Toto since the company was founded. The Federal Government makes at least 80 million euros available for the funding of sport from the taxes of the licensee pursuant to section 14. Amateur sports, which play a very important role in society, profit in particular from this solidarity model.

One sports activity that took place in the autumn of 2018 was the #BeActive Sports Week. Austrian Lotteries along with the Austrian Sports Organization both supported this initiative. During the European Week of Sport from September 23-30, 2018, the three umbrella organizations for sport in Austria (ASKÖ, ASVÖ and SPORTUNION) invited the whole of Austria to try out their exercise programs free of charge.



The anniversary guests (middle) with Director Bettina Glatz-Kremsner (2nd from left), Museum Director Sabine Haag (right) and Museum CEO Paul Frey (left).

Imprint

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Certifications and Awards



Member of:



